



Mr. Tom Riggins

Riggins Construction & Management inc.

1816 Old Tustin Avenue Suite A

Santa Ana, Ca. 92705-7810

Hello Tom,

Bob Goldberg and I discussed the overall "Expansion Project," now that it has been completed. We wish to acknowledge the outstanding professionalism, and results, that were provided through you and your designated representatives. The highest standards that you have established, and your very efficient and supportive administrative staff, clearly combined to achieve the level of success that was realized for our project. The subcontractors, that performed the actual required work, were also very professional and efficient. This, too, is representative of how you and Riggins Construction live up to keeping to your commitments.

We would also like to acknowledge what a pleasure it was to work closely with your site superintendant, Mr. Mike Schnabel. His commitment to the quality of work, and adherence to project "target dates" established, are a testament to you and your company as a whole. Mike was very polite, reliable, responsible, and professional in every aspect. He monitored all activities very closely which helped to keep the project moving at a desirable pace. Additionally, when a concern arose, Mike was quick to respond in taking the appropriate corrective measures. He also made sure to maintain a good working relationship, on-going, with local inspectors which helped expedite the various phases of our overall project. You have a great "PR" front person, in him.

Tom, in closing Bob and I want to thank you, especially, for ensuring that our project was given top notch support from beginning to end.

Regards,

Ron M. Behar

A handwritten signature in blue ink, appearing to read "Ron M. Behar", is written over a horizontal line. Below the signature, the words "Plant Manager" are printed in a small, bold, sans-serif font.

Follow Your Heart / Earth Island

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